



AEROMEXICO ADDRESSES THE RECENT INFLUENZA OUTBREAK TO HELP PROTECT HEALTH OF THE PUBLIC, PASSENGERS & EMPLOYEES

Houston, Texas (April 27, 2009) – AeroMexico has announced preventive measures the airline has put in place, as well as instructions it is following from the Ministry of Health in Mexico, in connection with the recent swine flu influenza outbreak to help protect the health of the general public, its passengers and employees. Airline procedures include the following:

1. AeroMexico flight and ground crews must follow airline regulations and be in good health to be on duty.
2. The processing of food served on board is being done under strict sanitary controls by the food production staff.
3. The air conditioning systems continually change the interior air on its planes by drawing in clean air, which enters the cabin and exits under the fuselage, using a compression motor with a control valve.

Additionally, any passengers who show influenza-like symptoms will not be allowed to board the plane. These passengers will be allowed to change the date of their ticket at no additional cost (in the same class of service).

AeroMexico said that other passengers traveling to, from or through Mexico with concerns due to the swine flu outbreak may also rebook their flight without being charged a penalty fee (in the same class of service).

Changes to flight reservations for these passengers must be made by May 15, 2009. Passengers should call 1- 800-237-6639 to rebook their flight and should consult the airline's flexible flight change policy on AeroMexico's Web site for additional details.

Currently, AeroMexico operations are completely normal and there has been no detection of cases that have required intervention by the authorities.

To support these measures, AeroMexico is working with Mexico City International Airport officials and officials at other airports in areas of Mexico that have been affected by the influenza outbreak to get passengers to fill out forms at the ticket counters to help determine that they do not have influenza symptoms before they are allowed through security to board aircraft. The airline is working with medical specialists in the airports who are providing authorizations for boarding as needed.

AeroMexico is committed to providing responsible service to the general public, passengers and airline and airport personnel, and the airline is initiating these preventive measures to help ensure their well being.

AeroMexico and its subsidiary, **AeroMexico Connect**, currently operate more than 600 daily flights through the airline's new Terminal 2 at its Mexico City International Airport hub to 40 destinations in Mexico, 16 U.S. locations in 11 states, two cities in two Canadian provinces, as well as 12 major cities that include Tokyo, Paris and Buenos Aires in 11 other countries in Latin America, Europe and Asia. U.S. cities served are Los Angeles, Ontario (Ca.), San Diego, San Francisco, Seattle-Tacoma, Las Vegas, Phoenix, Albuquerque, Denver, San Antonio, Houston, Atlanta, Chicago, New York City, Orlando and Miami. The airline serves Toronto and Montreal in Canada. AeroMexico Vacations provides customized vacation travel packages throughout this network. The airline also offers connecting service to other international destinations through its SkyTeam global airline alliance with 11 full member carriers and three associate carriers. AeroMexico has been recognized for its award-winning style of personalized in-flight service, one of the world's best on-time flight records, the highest safety and quality standards ratings, outstanding reliability and baggage handling performance, and exceptional value based on its competitive fares and superior service. Additional information is available at www.aeromexico.com or 1-800-237-6639.

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